



STRAIT SUPPORT

ABN: 70 619 662 252

www.straitsupport.com

CAPABILITY STATEMENT

Building Strong Communities

2023

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Strait Support Director Shane Lui with Strait Support crew at Kemus, Darnley Island.



1. Introduction and company overview

Welcome to Strait Support Pty Ltd, a 100% Indigenous owned and operated construction company, committed to increasing Indigenous participation in the workforce by providing local employment opportunities in the construction industry.

Based on Darnley Island in the Torres Strait, Strait Support provides a range of construction services including concreting, civil works, construction, and labour hire.

With offices in Cairns and Darnley Island, we are strategically positioned to support construction projects and labour requirements across the Far North.

Our services include the supply of Indigenous labour, plant and equipment hire, concrete supply, structural landscape building, and project management.

As a small-to-medium enterprise (SME), we can assist organisations with compliance requirements by partnering with a local Indigenous business to achieve authentic outcomes and meaningful contributions to the local community.

As a 100% Indigenous owned and operated business, we are genuinely motivated to improve outcomes for our people and contribute to the local Torres Strait communities. Managing Director Shane Lui, grew up on Darnley Island in the Torres Strait, where he experienced firsthand the challenges faced by many Indigenous communities. Despite the limited opportunities available to him Shane's determination and persistence drove him to create real opportunities for his people and communities throughout the Torres Strait and Far North Queensland regions.

At Strait Support, we are passionate about our Torres Strait roots and are proud to be owned by a Torres Strait Islander, employing Torres Strait Islanders.

We are committed to delivering high-quality construction services that exceed your expectations and deliver exceptional results on every project we undertake.

Thank you for considering Strait Support Pty Ltd for your construction needs. We look forward to working with you to achieve your goals while contributing to the growth and development of our Indigenous communities.



2. Strait Support Contact Details

Darnley Island Site and Head Office:

Lot 95, Darnley Island 4878

info@straitsupport.com

www.straitsupport.com

Ph: 1800 STRAIT (1800 787 248)

Ph: 0477 377 183 (Shane)



Aerial shot of Darnley Island, Torres Strait

Cairns Office:

16 Norris Street, Whitfield, Cairns 4870

info@straitsupport.com

www.straitsupport.com

Ph: 1800 STRAIT (1800 787 248)

Ph: 0403 577 495 (Stacey)

3. Mission, Vision and Values

Mission Statement:

At Strait Support, our mission is to provide high-quality construction services while increasing Indigenous participation in the workforce by offering local employment opportunities in the construction industry. As a 100% Indigenous-owned and operated business, we are dedicated to contributing to the growth and development of our Torres Strait and Far North Queensland communities. Our commitment to excellence and community development drives us to deliver exceptional results and authentic outcomes on every project we undertake. We aim to build lasting partnerships with our clients and to create meaningful opportunities for Indigenous communities to thrive.

Vision Statement:

Our vision at Strait Support is to be the leading Indigenous construction company, renowned for our commitment to excellence in service delivery, community engagement, and the creation of employment opportunities for Indigenous people. We strive to provide high-quality construction services that exceed our clients' expectations, while also making a positive impact on the communities we serve by promoting cultural understanding and economic growth.

Strait Support Values:

- Safety
- Integrity
- Respect
- Results

Our aim is to be:

- The preferred supplier for works in the outer islands of the Torres Strait;
- A recognised and respected business known for our professionalism, can-do attitude and quality results;
- A professional Indigenous business with Indigenous staff proudly representing the Torres Strait Island communities;
- An employer of choice that jobseekers pursue to work for.

4. Services

Labour Hire

Strait Support is a licenced labour hire provider and can provide suitably skilled and experienced labour to assist when projects or workloads increase.

Strait Support's focus is increasing employment opportunities for Indigenous job seekers and we will advocate to place suitable Indigenous candidates first, however we will also provide non-Indigenous candidates where suited.

All candidates supplied by Strait Support will come equipped with the required clearances, personal protective equipment and will be supported through the induction process.



Director Shane Lui and Great Barrier Reef Marine Park Authority Labour Hire Staff



Cairns Regional Council Labour Hire Staff

Fencing & Building – Structural Landscaping

Qualified and experienced staff along with Strait Support’s skid steer loaders equipped with various auger attachments allow for effective fence replacement or installations.

Strait Support have completed many chain wire fence installations on various Torres Strait Islands for boundary, landfill sites, fuel stations and water ways. Fence heights have ranged from 1.5m through to 2.1m, including barbed wire installs. School playgrounds are also

Strait Support’s team of licenced builders and qualified carpenters, have completed numerous projects including:

- Preparation, fabrication and construction of carports, decking, fences, gates, gazebos, roof structures, and prefabricated sheds including associated commercial and residential concrete slabs
- Preparation of site, excavate, lay paving or concrete
- Installation of irrigation and associated landscaping works
- Installation and construction of playground equipment

Builder Restricted to Structural Landscaping QBCC Licence- 15128137



Strait Support staff completing Tagai- Erub campus playground install



Strait Support fencing

Plant Hire

Strait Support has a range of vehicles and plant available for hire throughout all of the islands in Torres Strait. The well-maintained Skid Steers, Telehandler, Excavator and trucks make a perfect combination for remote civil earthworks requiring:

- | | |
|---------------------------------|-----------------------------------|
| • Site preparation and leveling | • Haulage |
| • Trenching | • Demolition & waste removal |
| • Subgrade earthworks | • Freight collection and delivery |
| • Piers and post holes | • Water supply and delivery |

CASE SV300 and Toyota Huski Skid Steers including attachments:

- 250,350,450 Augers with extension bar
- Pallet Forks
- Spreader Bar
- Cement Mixer (250 & 400L concrete batching buckets)



CASE CX57C Mini Excavator including attachments

- 150mm, 300mm 400mm blade
- 1200mm mud bucket



JCB 535-95 Telehandler

- Pallet forks
- 1 cubic metre GP bucket
- Lifting jib



4.5 Tonne Tipper Truck with drop sides



6 Tonne Tipper Truck with drop sides

- Option to convert to water truck with 6000L Water Tank with spray bars and fire hose reel



Toyota Hilux single and dual cab work Utes



Concreting

Strait Support's fleet also comprises of a 6 cubic metre concrete truck, skid steer loaders with hydraulic cement mixer attachments and a brand-new custom designed mobile batching plant. Strait Support works with each client to determine the most cost effective and efficient method of supplying concrete.

Strait Support staff are qualified and experienced with completing concrete driveways, slabs, footings, landings and piers throughout the Torres Strait.

NATA approved concrete cylinder testing.

Concreting QBCC Licence- 15128137

Isuzu Concrete Truck &
Custom Mobile Batching Plant

- 6.5 cubic metre bowl
- Up to 30m³ per hour
- Cement Australia Certified MPA
- Approved NATA test cylinders





5. Clients and Recent Accomplishments

Strait Support has collaborated with a variety of reputable organisations to provide labour and/or complete various construction project work. For more information visit www.straitsupport.com

- **RIPCOM/Telstra- Kubin Telstra Tower (2022)**

Achievement: Batch and supply 170m³ of 40mpa concrete. Employment of 2 local operators/Truck Drivers, site supervisor from Darnley Island.

Value of works: \$681 000 | **Indigenous Employment Hours:** 510 hours

- **Torres Strait Island Regional Council (TSIRC)- Sauup Village, Murray Island (2022)**

Achievement: Perform earthworks, form, batch and pour 40 metre driveway and adjoining 3.5 metre path. Employment of 5 local labourers, site supervisor from Darnley Island.

Value of works: \$80 000 | **Indigenous Employment Hours:** 220 hours

- **Brumans Rigging/Telstra- Darnley Island Communication Tower upgrade (2022)**

Achievement: Form, batch and supply 15m³ of 40mpa concrete. Employment of 4 local labourers, site supervisor from Darnley Island.

Value of works: \$66 000 | **Indigenous Employment Hours:** 180 hours

- **Ergon Energy- Mabuiag Island Power station rectification works (2021)**

Achievement: Repair retaining wall, install stormwater pit, concrete slab and other minor works. Employment of 2 local labourers, site supervisor from Darnley Island and 1 Carpenter from Badu Island.

Value of works: \$125 000 | **Indigenous Employment Hours:** 152 hours

- **WIP Constructions/QLD Health- Stephen Island Health Centre concrete slab (2021)**

Achievement: Batch and supply 80m³ of 40mpa concrete. Employment of 2 local labourers, 2 Plant Operator/Truck Drivers from Darnley Island.

Value of works: \$188 000 | **Indigenous Employment Hours:** 400 hours

- **Torres Strait Regional Authority (TSRA)- Poll and Dove Islets Shade Shelters Installation**

Achievement: Coordination of project to install two 5x5m shade shelters, picnic settings, water tanks and guttering to two remote uninhabited islets located off Poruma and Warraber islands in the Torres Strait.

Value of works: \$136 500 | **Indigenous Employment Hours:** 480 hours

- **WIP Constructions/QLD Health- Yorke & Coconut Island Health Centre concrete slabs (2020)**

Achievement: Batch and supply 110m³ of 40mpa concrete. Employment of 2 local labourers, 2 Plant Operator/Truck Drivers from Darnley Island.

Value of works: \$200 000 | **Indigenous Employment Hours:** 450 hours

- **Koppen Construction - Darnley Island Sewage Treatment Plant Structure (2020)**

Achievement: Demolition of existing roof structure and fence and construction of new. Employment of 3 local labourers, site supervisor from Darnley Island and 1 Carpenter from Badu Island.

Value of works: \$115 000 | **Indigenous Employment Hours:** 480 hours



- **EFMA/PDR | SMEC - Darnley Island Erub Fisheries Freezer Refurbishment (2020)**

Achievement: Demolition of existing tropical roof structure and storeroom and construction of new. Employment of 3 local labourers, site supervisor from Darnley Island and 1 Carpenter from Badu Island.

Value of works: \$260 000 | **Indigenous Employment Hours:** 1360 hours

- **Paul Ware Constructions- Darnley Island Prep Playground Upgrade Project (2020)**

Achievement: Demolition of existing playground area and installation of new playground as per BAS plans. Employment of 3 local labourers, 1 Plant Operator from Darnley Island.

Value of works: \$100 000 | **Indigenous Employment Hours:** 600 hours

- **Torres Strait Island Regional Council (TSIRC)- Stephen Island Septic Upgrade Project (2019)**

Achievement: Completion of all civil works required for installation of 18 Advanced Enviro-Septic (AES) systems. Employment of 2 local labourers from Stephen Island, 2 Plant Operators from Darnley Island.

Value of works: \$360 000 | **Indigenous Employment Hours:** 2900 hours

- **Torres Strait Regional Authority (TSRA)- Kemus, Darnley Island (2019)**

Achievement: Batch, form and supply of 20m³ of 32mpa to refurbish concrete slab and stairs to Kemus Coming of the Light monument. Employment of 6 x local labourers for project duration.

Value of works: \$27 000 | **Indigenous Employment Hours:** 164 hours

- **Koppens Construction- Darnley Island Sewer Pump Station Upgrade (2019)**

Achievement: Supply of 6 x local labourers for project duration with all 6 labourers completing training in concreting, fencing, working at heights, confined space, skid steer and excavator.

Value of works: \$90 000 | **Indigenous Employment Hours:** 900 hours

- **Great Barrier Reef Marine Park Authority (GBRMPA)- Cairns, Labour Hire (2018- 2021)**

Achievement: Supply of 2 x Indigenous Compliance Officers and 2 x Indigenous Compliance Rangers until 2021.

Value of works: \$1,900 000 | **Indigenous Employment Hours:** 7860 hours

- **Torres Strait Island Regional Council (TSIRC)- Darnley Island Concrete Driveway Project (2018)**

Achievement: Completion of 12 concrete driveways ranging in length up to 120 metres and 150mm depth. Working alongside and mentoring local TSIRC employees to provide non-accredited on the job training and upskilling.

Value of works: \$88 000 | **Indigenous Employment Hours:** 650 hours

6. Insurances, Licences, Accreditation & Awards

Strait Support presently holds and maintains:

- QBCC Licence 15128137
- Supply Nation Certification
- Public Liability Insurance- \$20 million
- Broadform Liability Insurance- \$20 million
- WorkCover Insurance
- Plant, machinery and asset insurance
- Labour Hire Queensland Licence- LHL-02774-S5B3Z
- Torres Strait Island Regional Council (TSIRC) Preferred Supplier status
- Building and Asset Services (BAS) Registered Supplier
- Local Buy Supplier- BUS 270 Agreement- Road, water, sewerage and civil works
- Local Buy Supplier- LB301- Plant and equipment dry hire
- Energy Queensland (Ergon) Minor Works Services Provider
- Ventia qualified preferred supplier
- Black Business Finder listed
- TSRA Inspirational Employer- Med/Large 2021
- Winner QLD Government Small Business Achievement Award 2019
- Selected by QLD Government Office of Small Business, as '100 Faces of Small Business' in 2018



7. Safety

Safety is Strait Support's number one value and Strait Support are committed to ensuring the provision of high-quality services to clients and a safe and healthy work environment for all employees, contractors and clients and the communities in which they work.

To achieve this commitment, Strait Support has a robust Workplace Health and Safety (WHS) Management Plan as well as an internal integrated management system covering WHS, Quality and Environment.

To compliment these overarching documents, and to ensure the highest safety standards are met, Strait Support operates a comprehensive online Workplace Health and Safety Management System providing clients with real time safety and project reporting including:

- Vigorous risk assessments/job safety analysis (JSA)
- Site Induction Records
- Emergency procedures and contacts
- Site Safety Rules
- Library of Safe Work Method Statements (SWMS) and Material Safety Data Sheets (MSDS)
- Daily pre-start meetings and toolbox talks
- Incident Reporting
- Progression and completion reports including photos

8. Management Profiles

Shane Lui

EL Capitan

Ph. 0477 377 183

E: shane.lui@straitssupport.com



Shane Lui is the Managing Director and driving force behind Strait Support.

Born and raised on Darnley Island in the Torres Strait, Shane has always been dedicated to the civil construction industry.

With over 15 years of experience in the industry, Shane is a certified civil construction plant operator with expertise in surface extraction operations, fencing, and concreting. He has also completed Diplomas in Front Line Management and Workplace Health and Safety, demonstrating his commitment to continuous learning and professional development.

Shane's career began as a plant operator in Brisbane, where his ambition led him to start his own earthmoving business. The business operated successfully for ten years throughout Brisbane and Far North Queensland. After settling in Cairns with his young family, Shane shifted his focus to mining and larger civil construction projects.

Combining his extensive experience in the civil construction industry with his dedication to improving outcomes for the Indigenous workforce and communities, Shane quickly progressed through the ranks from machine operator to project manager and site supervisor. His management skills were put to the test when he oversaw the delivery of several of Queensland's largest mining projects at the MMG Lawn Hill site.

Shane is a highly skilled risk manager with a proven track record of developing and implementing effective safety procedures and protocols that ensure compliance. He is dedicated to providing upskilling and training opportunities for employees, promoting continuous organisational improvement and fostering individual development.

Strait Support is the culmination of Shane's two professional goals in life: delivering high-quality construction projects and providing improved outcomes for the Indigenous workforce and communities. As a proud Torres Strait Islander, Shane is passionate about his culture and puts that passion to work by owning and operating a business employing Torres Strait Islanders.

Through his hard work and dedication, Shane has become a respected leader in the construction industry, committed to making a positive impact in the communities he serves.

Stacey Lui

Boss Lady

Ph. 0403 577 495

E: stacey.lui@straitsupport.com



Stacey is a highly accomplished professional with a diverse background spanning the tourism, education, and construction industries.

After completing a Double Diploma in Tourism and Event Management in Brisbane, which launched her career in the travel industry, Stacey spent the next six years refining her client relations and organisational skills in the domestic and international travel markets, working for Peregrine Adventures and Emirates Airlines.

Upon moving to Far North Queensland with her family, Stacey's career shifted towards the public service, where she worked for the FNQ Department of Education and Training and Cairns Regional Council in various roles. Here, she developed a wealth of knowledge relating to the vocational education and training sector and assisted many small businesses with workforce development strategies.

Stacey continued her professional development by completing a Certificate IV in Training and Assessment and a Certificate III in Micro Business Operations. She then pursued a teaching role with TAFE Queensland, where she was responsible for developing course content and delivering qualifications ranging from Certificate II through to Diploma level in Travel and Tourism.

A firm believer in continuous learning, Stacey recently reinforced her construction knowledge by completing a Certificate IV in Construction Estimating and is currently undertaking a Certificate IV in Accounting.

Known affectionately as the 'Boss Lady,' Stacey leads Strait Support's administrative tasks, overseeing recruitment, contract management, accounting, marketing, and public relations. Her enthusiastic personality, commitment to excellent customer service, and go-getter attitude are vital to the success of the business.

Stacey is dedicated to building strong relationships with clients, staff, and the community, driving Strait Support's vision to improve outcomes for Indigenous communities through construction and employment opportunities.

9. Organisational Chart

