



STRAIT SUPPORT

ABN: 70 619 662 252

www.straitsupport.com

CAPABILITY STATEMENT

- Increasing Indigenous participation in the workforce
- Growing capability in the Torres Strait Island Region



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CAPABILITY STATEMENT

Introduction and company overview

Strait Support Pty Ltd is a 100% Indigenous owned and managed company with a focus on increasing Indigenous participation in the workforce as well as growing capability in the Far North Queensland and Torres Strait region.

With offices in Cairns, Thursday Island and Darnley Island in the Torres Strait, Strait Support is very well positioned to support civil construction projects across the Far North.

Strait Support engages with reputable organisations to become a project partner offering various levels of support including the supply of Indigenous labour, plant and equipment hire and training solutions, right through to managing and completing entire civil construction projects.

Strait Support's mission is to increase the lack of genuine, sustainable employment and training opportunities for Aboriginal and or Torres Strait Islander jobseekers.

Strait Support collaborates with principal contractors to provide a structured pathway to ongoing employment success, all while assisting businesses to achieve compliance requirements for Indigenous employment and training criteria. The aim is to support, mentor and up-skill the jobseekers to develop the confidence and skills to maintain or ultimately gain permanent employment independently.

Strait Support is a 100% Indigenous owned and operated business that is genuinely focused on improving outcomes for their own people. Shane Lui, the owner of Strait Support stems from an upbringing on Darnley Island, where the basic provisions in life were non-existent and through sheer persistence and drive, he has taken on the moral responsibility to create authentic opportunities for his people and the communities throughout the Far North Queensland region.



Mission, Vision and Values

Mission Statement:

Strait Support provides employment and training opportunities to Aboriginal and Torres Strait Islander jobseekers in the Torres Strait. We engage with reputable organisations to become a project partner offering various levels of support including the supply of Indigenous labour, plant and equipment hire, coordination of training requirements, through to managing and completing entire civil construction projects.

Vision Statement:

Strait Support's vision is to increase long term, sustainable employment and training opportunities for Aboriginal and Torres Strait Islander jobseekers in the Torres Strait, by continuing to grow and becoming the preferred contractor for the Torres Strait.

Strait Support Values:

- Safety
- Integrity
- Respect
- Results

Our aim is to be:

- The preferred contractor for all construction works in the outer islands of the Torres Strait;
- A recognised, respected business known for our professionalism and can-do attitude;
- A proud Indigenous business representing the Torres Strait Island communities;
- An employer of choice that jobseekers want to work for

Services

Strait Support understands every business and their needs are unique. Strait Support are continuously evolving to cater for industry demands. Therefore, as Strait Support grows, the range of services offered is expanding.

Services currently offered by Strait Support include:

Labour Hire

Strait Support is a licenced labour hire provider and can provide suitably skilled and experienced labour to assist when projects or workloads increase.

Strait Support's focus is increasing employment opportunities for Indigenous job seekers and we will advocate to place suitable Indigenous candidates first, however we will also provide non-Indigenous candidates where suited.

All candidates supplied by Strait Support will come equipped with the required personal protective equipment and will be supported through the induction process.



Plant Hire

Strait Support has a range of vehicles and plant available for both Wet Hire throughout the Torres Strait. The Skid Steers, Mini Excavators and trucks make a perfect combination for Mini Earthworks requiring:

- Site Leveling
- Driveway preparations
- Piers and Post Holes
- Haulage
- Freight Collection or Delivery



Concreting

Strait Support's skid steer loaders are equipped with hydraulic cement mixers allowing efficient and economical batching of cement to undertake concreting works in remote locations. Strait Support staff are experienced and familiar with completing concrete driveways, footings, landings and piers throughout the Torres Strait.



Fencing

Qualified and experienced staff along with Strait Support's skid steer loaders equipped with various auger attachments allow for effective fence replacement or installations.

Strait Support have completed many chain wire fence installations on various Torres Strait Islands for boundary, landfill sites, fuel stations and water ways. Fence heights have ranged from 1.5 through to 2.1, including barbed wire installs.



Building maintenance

Strait Support holds a QBCC Licence and along with a team of licenced builders and qualified carpenters, Strait Support can undertake routine or emergency building repairs and maintenance across Cairns and the Torres Strait.



Site Inspections

Strait Support is based on Darnley Island, but regularly travel to other outer islands in the Torres Strait. To avoid the costly expense of flying staff in for inspections, Strait Support can assist with remote site inspections via camera or UAV Drone. Aerial footage can assist with accurate scoping, planning and quoting of projects.

These services can consist of:

- Photographs
- Aerial photographs or videos
- Site inspection reports and/or recommendations





Clients and Recent Accomplishments

Thus far Strait Support has collaborated with a variety of reputable organisations to provide labour and/or complete various construction project work. For more information visit www.straitsupport.com

- **Torres Strait Regional Authority (TSRA)- Kemus, Darnley Island (2019)**

Achievement: Refurbishment of the Coming of the Light monument. Supply of 6 x local labourers for project duration.

- **Great Barrier Reef Marine Park Authority (GBRMPA)- Cairns, Labour Hire (2018- ongoing)**

Achievement: Supply of 2 x Indigenous Compliance Officers and 2 x Indigenous Compliance Rangers until 2020.

- **Koppens Construction- Darnley Island Sewer Pump Station Upgrade (2019)**

Achievement: Supply of 6 x local labourers for project duration with all 6 labourers completing training in concreting, fencing, working at heights, confined space, skid steer and excavator

- **Torres Strait Island Regional Council (TSIRC)- Darnley Island Concrete Driveway Project (2018)**

Achievement: Completion of 12 concrete driveways ranging in length up to 120 metres and 150mm depth. Working alongside and mentoring local TSIRC employees to provide non-accredited on the job training and upskilling.

- **Ergon Energy – Outer Island Power Station Concrete Footings project (2018)**

Achievement: Installation of concrete footings on Coconut, Warraber & Darnley Islands.

- **WIP Constructions/Ergon Energy – Darnley Island Power Station Fence replacement (2018)**

Achievement: Demolition of existing and new Installation of chain wire fence for power station perimeter. Employment of two local labourers.

- **Torres Pilots & Babcock- Thursday Island Boundary Fence Install (2018)**

Achievement: Completion of 60m 2.1 chain wire fence with barbed wire.

- **Cairns Regional Council- Cairns Work Depot (2017- ongoing)**

Achievement: Recruitment and ongoing supply of Indigenous labourers

Insurances, Licences and Accreditation

Strait Support presently holds and maintains:

- QBCC Licence 15128137
- Public Liability Insurance- \$20 million
- WorkCover Insurance
- Labour Hire Queensland Licence- LHL-02774-S5B3Z
- Torres Strait Island Regional Council (TSIRC) Preferred Supplier status
- Building and Asset Services (BAS) Registered Supplier
- Energy Queensland (Ergon) Minor Works Services Provider
- Supply Nation Certification
- Black Business Finder listed
- Selected by QLD Government Office of Small Business, as '100 Faces of Small Business' in 2018



To ensure Strait Support is up to date with Government and policy changes, strong relationships have been established with:

- Department of Aboriginal and Torres Strait Islander Partnerships (DATSIP)
- Department of Education and Training (DET)
- Indigenous Business Australia (IBA)
- Construction Skills Queensland (CSQ)
- SeaSwift



Safety is Strait Support's number one value, therefore to ensure the highest safety standards are met, Strait Support operates a robust online Workplace Health and Safety Management System providing clients with real time project reporting including:

- Vigorous risk assessments/job safety analysis (JSA)
- Library of Safe Work Method Statements (SWMS)
- Daily pre-start meetings
- Progression and completion reports with photos
- Timesheets



Strait Support is working towards attaining ISO 9001 (Quality) and AS/NZS 4801 (OHS) certifications.

Management Profiles

Shane Lui

El Capitan

Ph. 0477 377 183

E: shane.lui@straitssupport.com

Business owner Shane Lui is the Managing Director and driving force of the company. Shane has significant experience in all Human Resource and Project Management aspects relating to the staffing components of large mining and civil construction projects.



Shane, originating from Darnley Island, is an accomplished civil plant operator who owned his own Earthmoving business for 10 years. With a supplementary background in site supervision and project management he has been heavily involved in the mining and civil construction industry for some 15 years. Shane has supervised and project managed large scale projects including Dugald River Ore Trucking project and Century Mine Lawn Hill.

Throughout his career Shane has developed a passion not only for the civil construction industry but also for providing improved outcomes and setting up strong platforms for the Indigenous workforce to succeed. Strait Support has evolved from the combination of these two passions.

As well as being certified in Civil Construction Plant Operations, Surface Extraction Operations and Concreting, Shane has completed Diplomas in Front Line Management and Workplace Health / Safety.

Due to the variety of positions Shane has held, he is well versed in risk management procedures and has a wealth of knowledge in Human Resource roles, involving onboarding, performance management, upskilling, training, mentoring and continuous organisational improvement.

Shane grew up on Darnley Island until he was a young adult where he relocated down south to the mainland to increase his career opportunities. However, Shane has now returned to the Torres Strait and his mission through Strait Support is to be a relatable role model to the younger Indigenous generations to instill self-belief that they too have the opportunity to work hard and upskill themselves to succeed. Shane wants to assist in providing genuine employment opportunities to his fellow people, to encourage them to believe in themselves and go on to flourish.

Stacey Lui

Boss Lady

Ph. 0403 577 495

E: stacey.lui@straitsupport.com



Supporting her husband Shane in the role of 'Boss Lady', Stacey brings an abundance of professional experience and knowledge to the family business and Strait Support ship.

Completing her schooling in Brisbane, Stacey undertook a Double Diploma of Tourism and Event Management enabling her to commence her career in the travel industry. Over the next six years, Stacey refined her administrative, accounting and client relation skills in the domestic and international travel markets working for Peregrine Travel/Backtrack Adventures and Emirates Airlines.

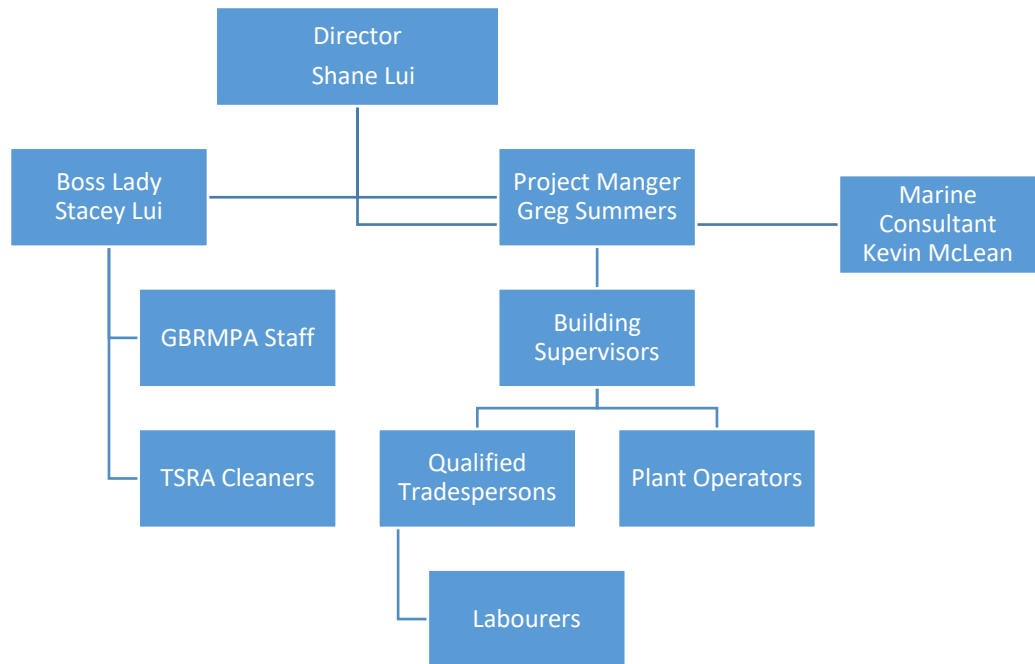
Stacey, Shane and their two young sons made the move to Far North Queensland (FNQ), where Stacey's career progressed in a different direction. Starting afresh in a new location, she commenced in the public service, working in the FNQ Department of Education and Training office. Stacey wore multiple hats as a Client Service Officer, Field Officer and Event Coordinator for the FNQ Regional Training Awards. In these roles she developed a wealth of knowledge relating to the vocational education and training sector as well as assisted many small businesses with workforce development strategies.

In 2012, Stacey continued her own professional development by completing a Certificate IV in Training and Assessment and Certificate III in Micro Business Operations in 2013.

From here Stacey pursued the role of Travel and Tourism teacher with TAFE Queensland. In this teaching role, Stacey was responsible for developing TAFE Queensland Master Product course content, delivery of qualifications ranging from Certificate II through to Diploma level, as well as the multitude of administrative, compliance and reporting tasks.

Stacey brings her effervescent personality and go-getter attitude to Strait Support where she oversees all administrative tasks including recruitment, contract management, accounting, marketing and public relations duties -like a boss.

Organisational Chart





Contact Details

Strait Support's main office is on Darnley Island in the Torres Strait, however with offices in Cairns and Thursday Island, Strait Support is well positioned to service the Far North Region.

Darnley Island Office:

Lot 95, Darnley Island 4878

info@straitsupport.com

www.straitsupport.com

Ph: 0477 377 183



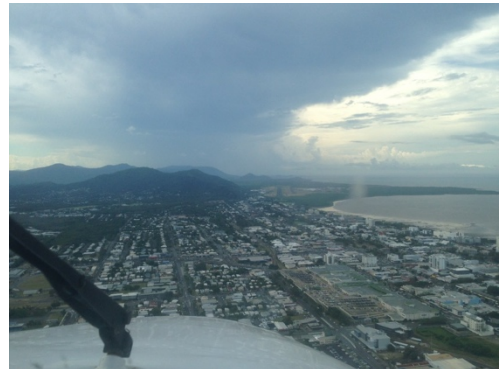
Cairns Office:

16 Norris Street, Whitfield, Cairns 4870

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Thursday Island Office:

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